

Information Technology Solutions

INTERNET SECURITY

Is your data safe? Are your intellectual assets secure from theft? Do you bank on line? How safe are you? Call us and find out!

NETWORK PROTECTION

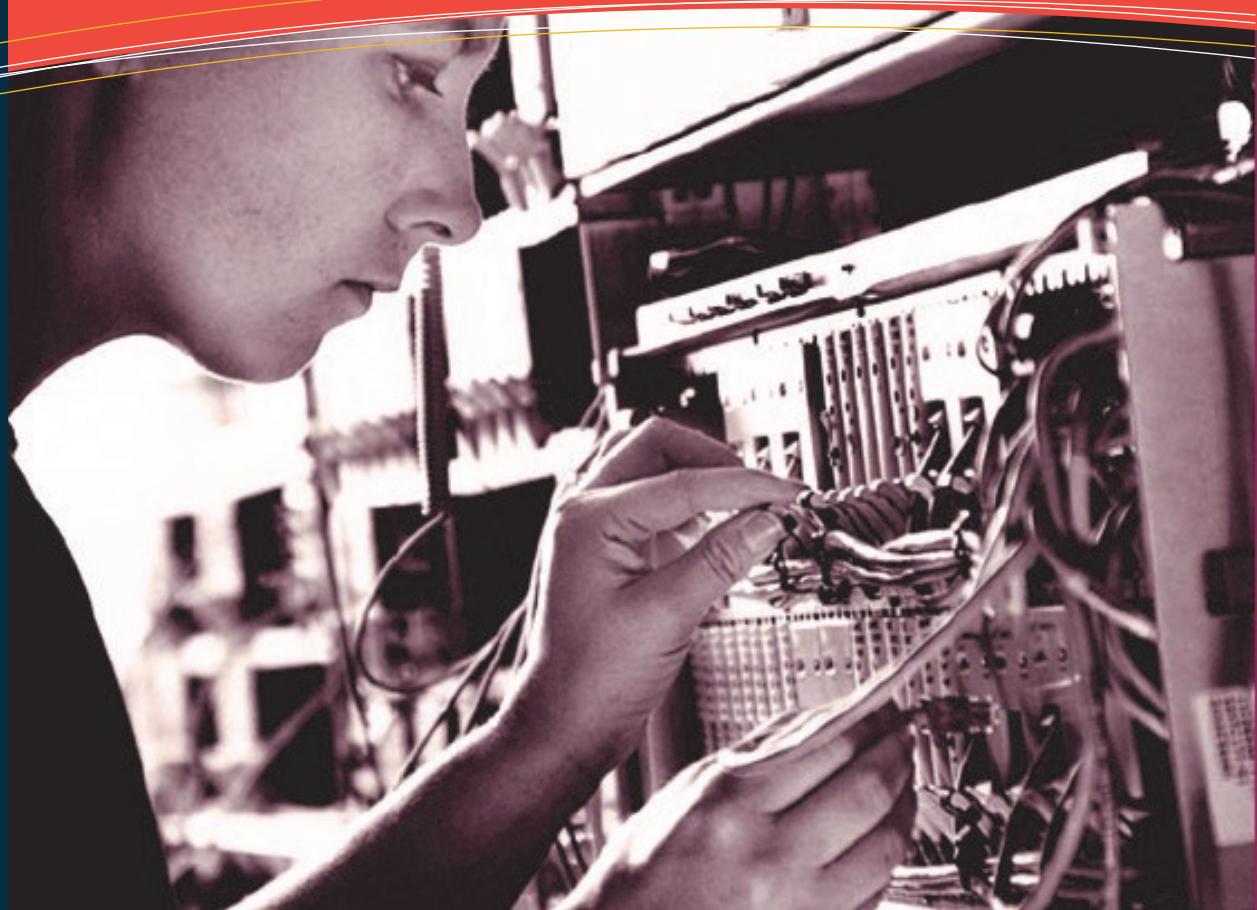
Is your data being backed up every night? Are your network servers protected from power surges? What happens when the power goes out in your server room? Is your server protected from Viruses and Malware? When was the last time your server's Operating System was patched or updated? Call us and find out!

INTERNET FIREWALL

How protected are you from outside intrusions? Has your network been compromised, is your personal information being stolen....have your server and computers been hijacked? Call us and find out!

Gresham, Oregon Office
503.912.0049 ph
Vancouver, WA Office
503.912.0048 ph

www.coverse.us



Network Assessment Services

Knowing the health of your network is important to ensuring the longevity and viability of your business. When critical network resources become unavailable to you or your staff, productivity is immediately affected. In some instances such loss of productivity if experienced for any length of time can have dire consequences to your bottom line.

Many businesses, especially smaller ones can not afford the luxury of employing a full time IT person. As such, they often allow their computer systems and network components to go unattended for long periods of time without periodic checkups or maintenance.

Over time computer systems and network components degrade if not properly maintained. Unfortunately this may lead to untimely system failures which may impact business operations.

Why wait until disaster strikes before taking action when you can reduce the risk of system failures now? In most cases unforeseen catastrophic events where data is lost or business productivity is adversely affected can be attributed to ignoring early warning signs.

Unfortunately you may not be in a position or equipped to determine or detect the signs of a pending system failure? What can or should you do? Call COVERSE and our IT specialists will conduct an in depth evaluation and review of your technical assets - we'll find your problems before they become "catastrophic events!".

We believe in simplifying IT!

COVERSE
BUSINESS SERVICES, LLC

Information Technology Solutions

Managed Network Services (Lite)



SMALL BUSINESS

COVERSE specializes in supporting smaller businesses. We offer a full range of IT services and solutions tailored to your needs and budget!

TURNKEY SOLUTIONS

COVERSE offers a one-stop-shop approach to our clients. From data cabling installation to computer and network support!

LAW FIRM SERVICES

COVERSE has over 20 years working with law firms, and we offer a wide variety of solutions and services tailored to the needs of the legal community. We also offer consulting and support services to clients with Time Matters, Timeslips, Billing Matters, ProLaw, Quickbooks and more!

For more information on any of our products or services please visit us on the Web at:

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COVERSE's Managed Network Services (Lite) is specifically designed to provide every client with a cost effective and affordable alternative to hiring a full or part time IT person to monitor their network resources. Many companies today can not afford the high price tag of employing an IT professional just to sit around and monitor the condition of their network.

Unfortunately 80% of all network outages, even partial outages could have been avoided had someone taken proactive measures to resolve minor problems "before" they became major ones! However, to do so requires that someone with professional IT knowledge and experience is involved with this process. COVERSE believes we have the solution...."Managed Network Services (Lite)"

Monitoring & Alert Services

Proactive Surveillance of your network infrastructure tailored to meet your needs!

COVERSE can monitor your network devices 24 x 7 x 365 and notifies you of potential issues before they can impact your business. (See how it's implemented)

Benefits

Identify and isolate potential issues before they become business impacting

Receive alerts (automatically triggered) via email or pager if performance thresholds are violated

Monthly reports available providing valuable insight into network performance and potential areas of concern

Automated Alerts

For each device, thresholds are established across all performance statistics

If a device goes off-line or crosses a specific performance threshold an alert is automatically triggered

Alerts are then routed to the on call COVERSE engineer via PDA notification

REMOTE NETWORK SUPPORT

COVERSE offers a timely and cost-effective alternative. We can administer and troubleshoot customer networks without leaving our facilities. We can log on to a network and resolve many common problems such as printer errors and user authorization issues, quickly and easily. We can also answer user questions through e-mail or telephone.

ON SITE SUPPORT

If a major problem does occur requiring an onsite visit, we offer complete technical support, up to implementing a new technology infrastructure, utilizing seasoned IT professionals for a single point of contact and accountability on technology issues.

